Create your secure account to:

- View Bill Statements Electronically
- Access Your Payment History
- Set Up Autopay
- Go Paperless and Receive Your Bills by Email

Steps to create an Online Profile:

• Access our secure website, www.awwu.biz, and click on Pay/Login.



• Select New user? Register here! hyperlink that is under the Log In button.

Welcome to Anchorage Water & Wastewater Utility's On Access your E-Bill profile or make a One-Time payment! If you a Log In	line Account Management re a new user and have a current account, sign up for your very own E-Bill account!
Sign-In Seal: <u>Click here to create a seal</u> Username: Password: Remember me next time: The Log In New user? Repister here!	
Forgot your Username/Password? Deactivate your profile? AWWU One-Time Payments	
For your convenience, you can make a fast and easy One-Time payment by clicking on the Pay Now button below. We accept e-Check or Credit Card payments. Please have your account information ready. Pay Now	

Enrollment screen will appear. This page requires you to input *Personal Information, Profile Information*, create *three (3) Secure Questions*, enter *Account Information, Notifications & Reminders,* and *Other Settings*.

Please note, *password* must be at least 8 characters long, but no more than 30. It must also include <u>one</u> capital letter, <u>one</u> lower case letter, <u>one</u> number and <u>one</u> of the following special characters: @#%^_+=

Password example 1: Changeme1+ Password example 2: Utility#7

Eprollmont		
Enrollment		
Description To enroll for online hilling, co	mulete the form helow. Unon su	creesful annollment you will be able to login and add a navment source to your profile
To enroll for online binning, co.	inplete the form below. opon su	ccessiul ein onnent you win be able to login and add a payment source to your prome.
Security Profile is used to add will be presented with a rando	an extra layer of protection for p m Secret Question from the ques	rersonal information. Make sure your answer is memorable to you but hard for others to guess! You stions you have selected after login.
Personal Information		
First Name:		
Middle Initial:	*	
Phone Number:	*	
Fax:		
Email:	*	
- Profile Information		L
Username:	*	New Password requirements:
Password:	*	At least 1 lower-case
Confirm Password:	*	 At least 1 number
		At least 1 of the following (@#%^_+=)
		At least 8 characters long At most 30 characters long
		 At most 50 characters long
Secure Questions		
Secret Question1:	Select a Secret Question	
Answer:	Answer must be 4 or more characters	s and is not case sensitive
Secret Question2:	Select a Secret Question	→ *
Answer:		r
	Answer must be 4 or more characters	s and is not case sensitive
Secret Question3:	Select a Secret Question	*
Answer:	Answer must be 4 or more characters	s and is not case sensitive

- Account Information requires 12-digits account number (123456-789111) and service address 5-digits *Zip Code* (12345).
- Fill out Notifications & Reminders and Other Settings.

Account Information Please enter the Account Number and Property Zip Code of the AWWU account you would like to pay. Account Number: Property Zip Code: * (123456-123456) *	
Notifications & Reminders	Email
When a new document arrives, notify me via	Emai
When online payments are made, notify me via	
When online payments are cancelled, notify me via	
When online payments are rejected, notify me via	
When auto payments are scheduled, notify me via	
When auto payments are aborted, notify me via	
When auto payments are approved, notify me via	
When auto payment profile expires, notify me via	
Remind me 01 🔹 day(s) before my bill is due, via	
Other Settings Do not mail me printed invoices Yes, please send me periodic AWWU Survey Questions	

- Validate profile information entered in *Validation* section and agree to *Terms and Conditions*.
- Click Submit.

Validation	reCAPTCHA Privacy - Terms	
Terms and Conditions		
		Submit Cancel
Clearly		

By following these steps, you will be enrolled in an online user profile. This will provide you with easy access to your bill history, payment history, and ease of maintaining the automated payment option.