



# Your SYSTEM at Work

## Water Service Key Box

- **The Key Box provides access to the underground valve that turns water on and off to a home or business.**
  - The Key Box belongs to the Utility and is generally located at the property line.
  - Key Boxes either protrude from the ground or are covered with a cap.
- **Anchorage's Water Tariff Rule 6.3 requires customers to keep the Key Box marked and accessible to the Utility at all times:**
  - Mark or know the location of the Key Box.
  - Do not bury the Key Box.
  - Remove snow from around the Key Box.
  - Do not place anything near the Key Box which obstructs or hinders access, such as fencing, dog houses or landscaping.
  - Be available to move vehicles parked over the top of the Key Box upon request.
- **The Utility maintains the service line between the water main and the Key Box.**
  - The Utility also adjusts and makes repairs to damaged Key Boxes.
- **Customers are responsible for maintenance and repair of their water service line between Key Box and their building(s) receiving water service.**

Key Box with Cover



Key Box without Cover



### **More information:**

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